



To our valued clients,

As we all know, the events of the past days and weeks have been unprecedented, and our teams continue to monitor and navigate this rapidly-changing situation with the rest of the world.

At AssuredPartners, we care deeply about doing what we can to keep our people and communities well—we are grounded in this intention, which makes difficult choices a little easier to make. ***To help our people and communities through this difficult time, many of our local offices have already initiated plans to work from home, and most, if not all, offices will be operating in this capacity by the end of the week.***

***Rest assured, we are committed to doing everything we can to meet your insurance needs.*** We have a robust operating contingency plan and expect the execution of that plan to run smoothly. We're here for you with the solutions, support, and advice you need to manage your insurance portfolio during this time. Given the fluidity and uniqueness of this situation, we ask that you remain patient with us as we adjust to a temporary shift in our operating model. We are not expecting any delays or disruptions, but we are cognizant that this situation is new and rapidly developing.

Taking care of our employees, our clients and our clients' employees is incredibly important to all of us at AssuredPartners, so we ask for your understanding and cooperation as we make decisions to postpone client meetings and events.

Please take care of yourself and your family, and we will come out of this stronger than ever, together.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Jim W. Henderson'.

Jim W. Henderson  
Chairman & Chief Executive Officer

A handwritten signature in blue ink, appearing to read 'Thomas E. Riley'.

Thomas E. Riley  
President & Chief Operating Officer